



Welcome to

Washington
DISTRICT OF COLUMBIA



UNIFIED COMMUNICATIONS CENTER
DISTRICT OF COLUMBIA

Newsletter Publication-Office of the Chief Technology Officer

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The Unified Communications Center ("UCC") is a city-wide project that will be the future home of the Government of the District of Columbia's Fire/Emergency Medical Services 911, Metropolitan Police Department 911/311, Mayor's City-Wide Call Center (727-1000), Emergency Management Agency, Emergency Operations Center and the City-Wide Technology/Communication Center.

SPECIAL INTERN EDITION!!!

The UCC Project recently participated in the District's Summer Youth Employment Program sponsored by the Department of Employment Services entitled "Passport to Work". The five week program began on July 7 when the three local Ward 8 youth began their journey into all things UCC. This edition will serve to focus primarily on their activities, highlights and accomplishments.

MEET THE INTERNS



ASIA MASON

My name is Asia Mason; I am currently 15 years of age, but only for a hot second. I have attended Lucy D. Shove Elementary and Susan Elementary, Charles Hart Middle School, Thurgood Marshall Academy Public Charter High School. Starting this fall I will be an upcoming junior at Ballou Senior High School where I am an active cheerleader and an average student. My favorite subject is English and my least favorite is math (any type of mathematics, Algebra, Geometry etc). My future plans are to become a grade school teacher or a childcare provider. I enjoy having fun with my family and friends, surfing the internet and watch television. Overall, I am a nice intelligent and respectable young lady who has respect for myself as well as others.



JESSICA CALLOWAY

My name is Jessica Calloway born April 4, 1987. I attend Ballou Senior High School. My career/goals for the future are to become a cosmetologist and attend college for a degree in Business Management. I have attended Ferebee-Hope Elementary School from K-5 and Charles Hart Middle School from 6th-8th grades. I enjoy shopping, eating out, going to the movies and most of all just having a great time. I like to read books and talk on the phone during my spare time. My favorite subject is mathematics, but I also like to learn foreign languages. In addition to the Summer UCC Project, I work at Greater Southeastern Community Hospital in the Human Resources Department.



RAVON ABNEY

My name is Ravon Abney and I attend Anacostia Senior High School. I am in the 10th grade. I have three sisters and four brothers. Football and basketball are my favorite things. I also enjoy playing video games. I have a great sense of humor and get along well with people. Besides my summer internship, I am most looking forward to my Sweet Sixteenth birthday in October.

DAY ONE

A CONSTRUCTION SITE ?!?!

The first day was spent grasping the realization that our worksite location would not be at One Judiciary Square, but rather on a construction site in our very own neighborhood. At the end of our orientation, we had met the entire Project Management team, and received our program objectives and goals, student expectations, and calendar of events. We were all very nervous about what to expect, but everyone was extremely supportive and assured us that we would enjoy our summer experience. The first week was spent getting prepared. We had a safety training seminar, and were outfitted with our very own safety goggles and hard hats.

DAILY ROTATIONS

PROJECT MGMT, TECHNOLOGY, CONSTRUCTION MGMT

We each spent a week learning the disciplines of project management, technology and construction management. Since we had an extended time with each representative project manager, we were able to get to know them better and vice versa. We learned a lot about dealing with different personalities and expectations from each of the project managers. We all agreed that working outside completing field observations and testing was a highlight when working with Clark Construction.

VISITS

AN OVERWHELMING FAN FAVORITE

Where do we start? So many places visited in so little time. Our first offsite visit was a real eye-opener. The PSCC (Public Safety Communications Center) is where all the 9-1-1 calls are received. Chief Clayton (FEMS) and Captain Crane (MPD) gave us a tour of the building. We were able to sit with District Calltakers and listen to real emergency and non-emergency calls. We spent time with some of the Dispatchers who gave us some of the pros and cons of this job. We never realized how difficult a job they all have. People seem to call 9-11 for all sorts of reasons, not even necessarily emergencies.

TDC (Telecommunications Development Corporation) an LSDBE that provide project management services to the UCC Project that specializes in IT, Wireless Communications and Training, treated us to a tour of their offices, an overview of their company and an outdoor cookout before we left.

We took a brief tour of EMA (Emergency Management Agency) and were able to learn how to prepare ourselves for a variety of emergency situations.

We met the City Administrator, John Koskigen because we were allowed to observe a few minutes of very high level Steering Committee meeting in the Wilson Building. We made a pit stop before leaving there at the Office of our Ward 8 Councilmember, Sandy Allen.

The folks at DCNet gave us a very basic presentation of their very complicated system. It was a little difficult to understand the concept of a city-wide network, but they helped us through it.

Our last and certainly not least visit was to the Arlington office of DMJM, the architect/engineer that completed the design of the UCC Building. After touring their office, we were treated to a site tour of the Pentagon and the Pentagon's Renovation Project. Standing at the exact point where the plane came in on September 11 and seeing the recently installed Memorial was a moving experience that none of will soon forget.

WORKSHOPS & TRAINING

PREPARING FOR OUR FUTURE

The UCC Project Management team assisted us in the development of a personal resume. We were each able to customize our own experiences to create a living document that we will continue to update and use in the future.

TDC conducted a computer training workshop in their corporate offices designed to provide an introduction to Microsoft Office. Our instructor, Dexter was very knowledgeable, helpful, humorous and provided a new skill set that we immediately added to our recently created resumes.

Our workplace preparedness workshop was great. Sharika Johnson of TDC gave a presentation on interviewing skills, complete with strategies, tips, hints, dos, don'ts, and even a mock interview based on our resumes. Rosalind Styles, CEO of Capitol City Associates spoke to us about her career development from Ballou high school graduate to Ward 8 business owner. She was most inspirational and helpful in developing career path complete with goals and objectives for each us.

SNAPSHOTS



Ready for Work !



Special Thanks to . . .

The UCC Project Management Team

Thanks to each and every one of you for making our summer experience so enjoyable. We were very nervous about what to expect coming to work on a construction site, however, the past five weeks have been indescribable and we've made memories that we'll never forget. The idea of construction management as a career and others are now very tangible to all of us.

John Lecker and Michele Holmes

Thank you both for all of your efforts and energy in developing such a rich and rewarding program. The combination of visits, workshops, and project management rotations created a learning environment filled with exposure and opportunity.

Christine Yates

Thank you for taking us under your wing and showing us such support and kindness. We felt so embraced by your caring and "mothering" nature.

Roger Richmond

Thank you so much for all of your expertise and support. We especially appreciate all that TDC did for us as a company.

We'll be Back!



UNIFIED COMMUNICATIONS CENTER
DISTRICT OF COLUMBIA



Happy 16th Birthday Asia!



Interview and Resume Workshops



CONTACT INFORMATION

This newsletter is published by OCTO with the intent to provide information and updates to the community regarding the status of the UCC Project.

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For Contract Opportunities - The UCC Project Office **202-645-9333**

Website: www.ucc.dc.gov

UCC Rendering

INTERN CALENDER

5 Week Program

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
July 7 ORIENTATION  UNIFIED COMMUNICATIONS CENTER DISTRICT OF COLUMBIA	July 8	July 9 ROTATION Asia-Technology PM Jessica-Project Mgmt Ravon-Construction	July 10 SCHNABEL Field Testing & Observation	July 11 SAFETY SEMINAR	July 12
July 14 PSCC and VISIT (LSDBE) 	July 15 ROTATION Asia-Construction Mgt Jessica-Technology PM Ravon-Field Work	July 16 ROTATION Asia-Construction Mgt Jessica-Technology PM Ravon-Field Work	July 17 OCTO VISIT UCC Steering Committee	July 18 EMA VISIT Andrew Jackson	July 19
July 21 ROTATION Jessica-Construction Mgt Ravon-Technology PM Asia-Site/Field Work	July 22 ROTATION Jessica-Construction Mgt Ravon-Technology PM Asia-Site/Field Work	July 23 RESUME WORKSHOP J Lecker/A Al-Alami	July 24 ROTATION Jessica-Construction Mgt Ravon-Technology PM Asia-Site/Field Work	July 25 NEWSLETTER PRODUCTION Michele Holmes	July 26
July 28 ROTATION Asia-Technology PM Ravon-Constructn Mgt Jessica-Field Work	July 29 ROTATION Asia-Technology PM Ravon-Constructn Mgt Jessica-Field Work	July 30 ROTATION Asia-Technology PM Ravon-Constructn Mgt Jessica-Field Work	July 31 WORKPLACE PREPAREDNESS Interviewing Skills Motivational Speakers	Aug 1 DC NET PROJECT VISIT	Aug 2
Aug 4 DMJM VISIT (UCC Design Engineer)	Aug 5  COMPUTER TRAINING Introduction to Microsoft Office	Aug 6 PRESENTATION DEVELOPMENT Michele Holmes	Aug 7 COUNCILMEMBER SANDY ALLEN CLOSE OUT ACTIVITY	Aug 8 FINAL DAY (Survey, Feedback)	Aug 9

The Unified Communications Project

A major city investment east of the river, contributing to public safety, economic development and neighborhood revitalization



-Anthony A. Williams, Mayor